



2024 ANNUAL REPORT



Adrian Clinic
1200 N Main Street
Adrian, MI 49221



Carleton Medical & Dental
130 Medical Center Drive
Carleton, MI 48117



Monroe Medical & OB Clinic
901 N Macomb
Monroe, MI 48162



Temperance Medical & Dental
8765 Lewis Ave
Temperance, MI 48182

MESSAGE FROM THE PRESIDENT

Another year has come and gone. Over the past year we have joined in celebrations and sadness, yet we also continue to face challenges and opportunities. Some of the challenges are the continuous items we face annually, such as long term funding and workforce. These are a continuous topic of our advocacy at both the State and Federal level. We celebrated the retirement of staff members while feeling sad to see them go. The ability to find qualified candidates to fill those openings created is a big challenge to any organization.

Congress did pass a budget for this fiscal year after several continuing resolutions. The budget included a 15 month extension of health center funding to carry over until the end of calendar year. This also provided an increase in the funding for health centers. This was on a large bipartisan basis. Congress has seen the value centers bring to the health care delivery system.

Family Medical Center of Michigan is one organization of 45 across Michigan and nearly 1400 across the Country and US Possessions. Nationally, health centers serve over 31.5 million patients, equivalent to 1 in 11. FMC is serving nearly 19,000 patients, equivalent to 1 in 23 in Monroe, Lenawee, and Southern Wayne Counties. We have a large growth opportunity. With the help from our friends and partners we can begin to close this gap and make FMC the Employer, Provider and Partner of Choice.

Respectfully,

David L. Brown



David L. Brown
President of the Board of Directors

OUR HISTORY

Family Medical Center of MI (FMC) was established in 1979 in a renovated school building in Lambertville and employed one provider, one receptionist, a medical assistant, and an Executive Director. FMC served approximately 620 patients when it opened its doors.

For the first 20 years of FMC's existence, there was one clinical site located in Temperance MI. In 2000 FMC added Carleton MI as a clinical location. Now FMC has a number of clinical sites located in Monroe, Lenawee, and Wayne counties.

FMC has grown to serve over 18,000 patients and generates over 95,000 medical, behavioral health, and dental encounters annually. FMC employs 168 staff including primary care providers dentists, four part-time OB/GYN, behavioral health specialists, and numerous key support staff.

Family Medical Center is a Federally Qualified Health Center (FQHC). What does this mean? It is a designation enacted by Congress in 1965. In the nation, there are 1400 FQHCs and in Michigan, FMC is one of 44 Health Centers.



FEDERALLY QUALIFIED HEALTH CENTER STATS

31,500,000
Patients Annually

1 OUT OF 15
Living in the US Served

285,000
People Employed

1 OUT OF 3
Individuals Living Below
Poverty in the Country
Served

OUR BOARD OF DIRECTORS

One of the key features that sets Family Medical Center apart from other group medical practices is that it's a none for profit organization and its Board of Directors. The Board of Directors must represent the communities the Health Center serves, based upon ethnicity, income, gender, age to name a few criteria. Board members of all community health centers throughout the nation, are volunteers living in the service area of the health center , making community health centers locally owned and operated.

The Board of Directors are responsible for setting and approving all policies of the health center, including the locations of all services, what services that are provided, as well approving and monitoring the annual budget of the organization. Fifty-one (51%) of the Board members must be patients of Family Medical Center.

Board members are true advocates for Family Medical Center and it's thousands of patients, helping the health center continue to be supported by Congress as well as the Michigan Legislature. Family Medical Center's Board is a true example of community- driven healthcare. Anyone living in the counties served by Family Medical Center can be an advocate for FMC and its patients by registering at www.hcadvocacy.org and signing up.



David Brown (President)

TBA (Vice President)

Walter Tylicki (Treasurer)

Kathy Busen (Director)

Burt Fenby (Director/Secretary)

S. Elaine Troxell-Robson (Director)

Wes Langer (Director)

Kathleen VanEtten (Director)

Alma Salyer (Director)

Charles Watkins (Director)

Christina Corson (Director)

Jennifer LaDuke (Director)

Ada Rodriguez (Director)

Wayne D. Meehean (Director)

ABOUT FAMILY MEDICAL CENTER

OUR MISSION

Family Medical Center of Michigan is dedicated to quality and excellence in providing integrated, comprehensive, and cost-effective medical, dental, and behavioral health to all, regardless of their ability to pay.

FACTS ABOUT FMC

- ✓ Family Medical Center of MI serves all patients regardless of race, color, national origin, age, religion, sex, sexual orientation, gender identity or ability to pay.
- ✓ FMC offers a reduced / discounted cost of care to all eligible patients
- ✓ FMC fee for a medical or behavioral health visit can be as low as \$10.00
- ✓ FMC fee for a dental procedure can be as low as \$40.00
- ✓ FMC operates 2 pharmacies and contracts with 33 other pharmacies where the cost of prescriptions can be reduced by up to 90% to patients
- ✓ FMC provides care for 4,400 patients with Hypertension and 82% of these patients have blood pressure reading under 140/90
- ✓ FMC partners with the University of Michigan and the University of Washington in Seattle WA in offering cutting-edge behavioral services to patients suffering from Post-traumatic Stress Disorder (PTSD).



OUR SERVICES

We are a one-stop location for all medical needs; from routine primary care to highly specialized services & dental work.



ADULT PRIMARY CARE

- Physicals
- Chronic Disease Management (Hypertension, Diabetes, etc.)
- Preventative Care
- Acute Care



OB/GYN

- Prenatal Care
- Postpartum Care
- GYN Care



PEDIATRIC SERVICES

- Well Child
- Immunizations
- Physicals
- Acute and Preventative Care



DENTAL

- Oral Evaluations
- Cleaning, Fillings, Extractions, Dentures
- Pediatric Appointments



Extraordinary Care for Extraordinary People



SCHOOL-BASED BEHAVIORAL HEALTH

Partner with 9+ school districts in Lenawee, Monroe, and Wayne counties to place therapists in schools to address behavioral health issues.

- Depression/Anxiety
- Trauma Counseling
- Emotional/Behavioral Problems
- Substance Use Services
- School/Life Related Stressors



OFFICE-BASED BEHAVIORAL HEALTH

- Adult/Child/Adolescence Counseling
- Psychiatrist/Medication Prescription Services
- Substance Use/ Medication Assisted Treatment Services
- Autism Spectrum Disorder Assessment



SPECIALTY SERVICES

- Physical Therapy
- Remote Monitoring of Patients in their Home
- Services to Migrant Communities
- Chronic Care Management
- Pam LaPan Concierge Health Services
- Optometry



SCHOOL-BASED HEALTH CENTERS

School-based health centers are established health centers to serve students age 5-21. Our goal is to provide more accessible and convenient quality primary care, behavior health, and dental to the schools we serve:

- Hudson CSI (Hudson Community Health Clinic)
- Springbrook MS (Maples Health Center)
- Airport HS (The Jet Health Center)

OUR SERVICES CONTINUED



PHARMACY SERVICES

Now offering in-house pharmacy services for our Adrian and Temperance locations for everyone.

Benefits include:

- 340B Discount & Other Special Discount Prescription Programs to Help Make Medications Affordable
- Immunizations
- Automatic Refills
- Medication Counseling
- Medication Packaging and Med Synchronization



The funds generated from our pharmacy services are reinvested into our communities, allowing us to expand new services to our patients and manage existing services already offered.



FREE FOOD PHARMACIES

- We partner with City of Refuge Ministries Intl (Meal Assistance Program of Lenawee MAP) to help provide food to our Lenawee County Patients. We started our partnership in January 2023, and have served 3,060 individuals that year.
- We have a weekly Food Pharmacy at our Monroe & Temperance locations thanks to our Partnership with Monroe County Opportunity Program. Our partnership started in October 2016 we have distributed 367,486 pounds of food.



TRANSPORTATION TO FAMILY MEDICAL CENTER APPOINTMENTS

- In Monroe County, we have partnered with Monroe County Opportunity Program to Provide Free Rides to FMC appointments
- In Lenawee County, we partnered with Lenawee Public Transportation Authority to provide Free Rides to FMC appointments.

PATIENT TESTIMONIAL

In 2022, Mary moved into Family Medical Center's service area and began utilizing the comprehensive health services provided at our facility.

Mary has been seeing Dr. Sin-Ching Chiu, M.D. for her primary care needs and couldn't be more pleased. "If I need anything, he checks into it and has been instrumental in providing medications to improve my quality of life and health," Mary says, highlighting the dedication and care she receives.



Mary also benefits from our Behavioral Health services, seeing Heather Frederick, one of our exceptional therapists. Mary shares, "Heather is very loving, caring, and exceptional. She is friendly, very understanding, and knows how to elevate my mood and outlook." Addressing the common fears and stigma associated with behavioral health services, Mary encourages others, "There is no need to fear the judgment of their peers. They are down to earth and kind." The treatment has significantly improved her life, "I don't cry anymore, I don't hear voices, or see things anymore," she notes, showcasing the profound positive changes in her mental health.

Mary also utilizes our dental services and finds the dental staff to be helpful and nice, ensuring her oral health is well taken care of.

In addition to health services, Mary benefits from Family Medical Center's programs that address her needs beyond Healthcare. She participates in Family Medical Center's food distribution programs and is in the process of getting glasses and hearing aids with the assistance of FMC's staff. 'I love the convenience of having all these services in one building. It's like a one-stop shop', Mary said.

Mary's experience with Family Medical Center demonstrates the positive impact comprehensive, convenient healthcare can make on one's life. 'The support I receive here has truly changed my life for the better,' she concludes.

2023 MILLION HEARTS CHAMPIONS

Congratulations, 2023 Champions Family Medical Center of Michigan!!! FMC has received recognition with 23 other providers across the nation for providing superb hypertension care. We were selected out of thousands of providers where at least 80% of our hypertension patients are under control. Winning this award further solidifies our mission dedicated to quality and excellence in providing integrated, comprehensive, and cost-effective medical and dental health care to all regardless of their ability to pay.



**Million Hearts®
Champions**
Achieving Hypertension Control



millionhearts.hhs.gov

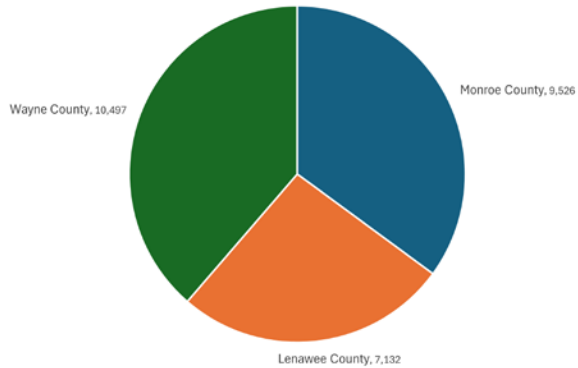


OUR FINANCIALS & STATS

Total Revenue	\$25,186,813.72
Total Expenditures	\$22,684,721.66
Total Net Income	\$2,502,092.06

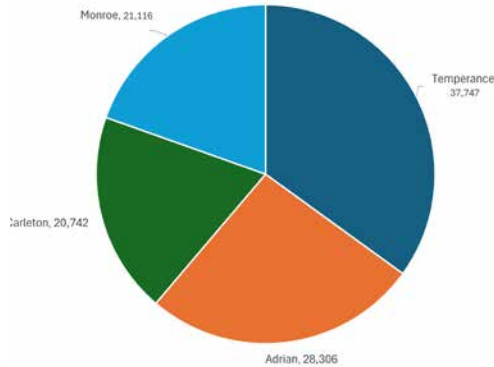
SCHOOL BASE BEHAVIORAL HEALTH SERVICES BY COUNTY

TOTAL VISITS: 27,155



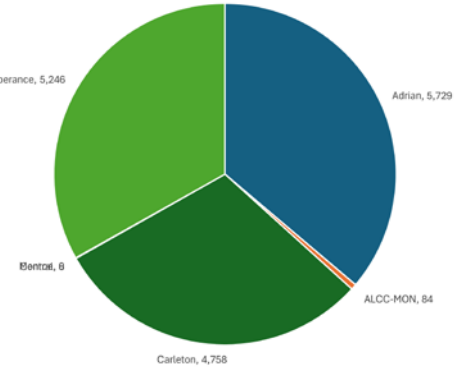
MEDICAL VISITS BY LOCATION

TOTAL VISITS: 107,911



DENTAL VISITS BY LOCATION

TOTAL VISITS: 11,225



Total Patients in 2023 Per UDS 18,144

FAMILY MEDICAL CENTER LOCATIONS

familymedicalmi.org

734-654-2169

MONROE COUNTIES

517-263-1800

LENAWEE COUNTIES

